



Account Representative

Nodal Exchange is a derivatives exchange providing price, credit and liquidity risk management to participants in the North American energy markets. Nodal Exchange is a leader in innovation, having introduced the world's largest set of electric power locational (nodal) futures contracts as well as the world's largest set of environmental futures and options. All transactions on Nodal Exchange are cleared through its clearing house, Nodal Clear, using a portfolio margining approach that provides participants significant risk management and capital efficiency advantages.

We are now looking for talented, innovative individuals to join our team in Tyson's Corner, VA (DC Metro area).

Primary responsibilities include:

Account Representative, Energy Markets Team

The Energy Markets team is an integral function providing first line support to exchange participants, clearing members and other third-party exchange customers.

- Provide feature and functionality training to users of the Nodal platform
- Support customer inquiries and troubleshooting
- Assist the Energy Markets team with onboarding new participants, clearing members and brokers
- Provide support to participant back office staff with respect to trade reconciliation, user management and report delivery
- Provide assistance with all aspects of trade processing
- Help clients understand Nodal's energy trading risk management tools. This includes interfacing and training client's risk management departments with respect to Nodal's unique margin methodology and the various tools available via Nodal's internally designed systems
- Interface with other departments within Nodal Exchange
- Attend conferences and assist in marketing campaigns from time to time

Requirements:

- Bachelor's Degree
- Must be self-motivated and thrive in a team environment

- Strong interpersonal skills
- Professional telephone manner
- Strong written and verbal communication skills
- Detail oriented

Preferred:

- 2+ years energy industry experience is preferred
- Exposure to energy commodities trading, specifically power, natural gas, or oil futures and options markets

Nodal Exchange, LLC does not discriminate on the basis of race, color, religion, sex, gender, sexual orientation, gender identify or expression, pregnancy, parental status, marital status, citizenship, national origin, age, disability, genetic information, military status, veteran status, physical or mental health, hairstyle historically associated with race, or any other characteristic protected by federal, state or local law with respect to recruitment, hiring, training, promotion, or in any other terms and conditions of employment.